



Date: October 4, 2011

Dear Valued Customer:

On September 12, 2011, CareFusion announced a voluntary field corrective action on AVEA® ventilators and related spare parts manufactured between March 1, 2009 and June 30, 2011. This corrective action includes the replacement of certain hardware, a process that will be carried out over the next 12 months.

Some customers have asked whether their AVEA ventilators need to be removed from service. You can continue to use your AVEA ventilator as you have in the past and there is no need to remove it from clinical use.

CareFusion has added additional resources to carry out the field correction and to ensure minimal disruption to customer service and support. CareFusion will work with you to schedule site visits for the remediation as quickly as possible.

If the failure described in connection with the field corrective action should occur, the AVEA ventilator will provide its normal visual and audible alarms followed by the opening of the Safety Valve (as designed).

Please use the chart provided below for questions and support (6:30-5:00pm PDST)

CareFusion Contact	Contact Information	Areas of Support
CareFusion Recall Support Center	888.562.6018 858.617.5300 SupportCenter@carefusion.com	Recall Related Questions
CareFusion Technical Support/Customer Advocacy	800.231.2466 714.283.2228 support.vent.us@carefusion.com	Product Technical Support Adverse Event Reporting

We appreciate your cooperation and support on this very important matter.

Sincerely,

A handwritten signature in black ink that reads "Charles C. Nehring, VP, CE".

Charles Nehring
Vice President, Quality and Regulatory Affairs
CareFusion-Respiratory Systems